

# Testing Maturity Model

## How mature is your Workday testing?

Ever wondered how good or bad your testing approach is? Without a frame of reference, it can be hard to say. But this Testing Maturity Model is a good way to gauge where you are with your testing (and where you should be going with it) to ensure that your approach and results are as efficient, reliable and useful as possible. It's a simple five-tier scale and it looks like this:

### 1 Initial

At this level, testing is chaotic. If we look at this in the context of a Workday update, the 5-week preview period has just begun, you realise testing is necessary, and you're trying to test as much as possible until time runs out. However you don't know why you need to test, what to expect as a result of testing, or what you should be concentrating on when testing. Testing is often unscripted, and you probably have no (or very few) test cases or formal process for reporting issues that you've found.

### 2 Managed

While only one level up on the maturity progression, this is a stepchange in testing quality. This is where you have planned and strategised what you want to do within your 5-week window. Throughout your testing period you can also report in detail on what you have done so far and accurately determine what you still have left to do.

### 3 Integrated

At Level 3, you've adopted the planned, strategic approach to testing with adequate reporting of Level 2, plus you're ensuring that completed tests are being peer reviewed by others within your team to ensure their accuracy.

### 4 Managed & Measured

Here, your testing is being more formally managed than at Level 2 and you've set KPIs to allow you to see the benefits of the testing you're executing.

### 5 Optimised

At the most mature stage of this model, you've moved beyond using testing as purely a way to identify defects in your Workday configuration. Instead, you're also using testing as a means to prevent defects.

So, where's your team on the spectrum? Feeling good or still need work? If you think you're at Level 1 and would like some specifics on how to move up to Level 2, check out 5 Levels of Workday Testing: Can You Improve? at <http://bit.ly/2vUEdCc>

For further information on Workday testing best practice and test automation, contact Kainos WorkSmart on

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