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# TENANT REVIEW SERVICE
## Give your Workday tenant a health check!

• Are you making the most of the Workday functionality that you already have?
• Have you fallen behind on your Workday updates feature adoption?
• Are your BPs overly cumbersome?

**These are common challenges that you can easily resolve.
Just ask an expert for help!**

## Improve your efficiency, productivity and Workday ROI

Our tenant review service helps you extract every advantage you can from your Workday investment. Delivered by our most experienced solution architects, our tenant health check service will help you to:

- understand your own Workday tenant and what's possible with your current configuration;

- assess your organisation's challenges with adoption and use of Workday;

- align your configuration to Workday best practice to maximise the efficiencies inherent in the system;

- address pain points, fix problems and get the system supporting business requirements;

- develop an actionable plan for continual improvement; and

- catch up on past Workday updates, ensuring your company is benefitting from the most up-to-date system functionality

## Signs that you need a tenant health check

Here are just a few of the common signs that your system is underperforming, is likely to have underlying issues, or that your teams are not getting the maximum value from it:

- You're not confident all of your data is secure.

- You haven't adopted new Workday updates features and functionality for several releases

- You've noticed an increase in configuration issues, and your backlog is growing

- Your team doesn't fully understand the current configuration

- You're worried about system stability any time you need to apply configuration changes.

- You rely on key team members with critical configuration knowledge

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## Your Workday tenant review

Your review is a comprehensive system analysis. Our experts take an inside-out look at your business, its requirements, and processes and map these against best-practice Workday configurations. We provide you with an exhaustive inventory of recommendations, including direction on how to make the suggested changes.

## Our review comprises four primary stages:

### Stage 1: High-Level Tenant Review

Following initial conversations, our solution architects examine the current situation—looking at key functional and security areas within your Workday tenant, understanding your set up and business processes, and documenting high-level information to prepare them for Stage 2.

### Stage 2: SME Interviews

Stage 2 is conducted on site. We work with you to identify stakeholders from across all functional areas of Workday—from key users through to executive level sponsors. Our consultants meet with each stakeholder to learn what you want to be getting from the system, how it's currently being used from a practical perspective, pain points that exist, current and evolving business requirements, and areas where cumbersome processes are constraining productivity.

### Stage 3: Deep-Dive Review

Stage 3 is where our consultants inspect under the hood of your configuration. Using the information gathered in previous stages, they examine your Workday tenant in forensic detail—identifying innovative solutions to your pain points, highlighting evolving requirements, and pinpointing unused functionality that could be beneficial to you.

### Stage 4: Executive Recommendations

In Stage 4, all information gathered from Stages 1–3 is summarised, documented, and collated in an easy-to-understand executive presentation. You receive a high-level summary of common themes from the review along with prioritised focus areas for you to address in both the short and long-term. At the end of the session, you will understand how to:

• correct issues and frustrations; and

• use new functionality to increase efficiency

We will discuss the best approach to implement our recommendations, and we can even help you put together an execution plan.

## Work with a trusted partner

Kainos has been a Workday partner since 2011 and is the only partner that provides a full suite of Workday services, including:

• Deployments - HCM, Finance, Payroll, Adaptive Insights, Prism

• Integrations

• Full-suite AMS services including post-production support, testing support, advisory and data migration services

• Our Kainos Smart automated testing platform and service

• Design and development of Workday Extend apps

### Learn More

To determine if this service could be of value to you, please contact Kainos by emailing **workdayinfo@kainos.com**

## 350+
**Workday consultants**

## 16
**locations worldwide**

## 110
**deployments globally**

Workday Select Partner

Workday Services Partner